



RA CONSULTING

Silver Snap-Tool Installation Guide

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RA Consulting GmbH
Zeiloch 6a
76646 Bruchsal
Germany

www.rac.de

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TIP

You can always find the latest version of this guide for download (PDF) on <https://silversnaptool.com>.

1. Getting started

Welcome to Silver Snap-Tool brought to you by RA Automotive Solutions Inc. and made by RA Consulting.

At this point you've

- purchased Silver Snap-Tool
- subscribed for the Silver Snap-Tool data transfer service (DTS)
- received the welcome email(s) for your DTS account(s) on <https://portal.ca-hdim.ra-automotive.net>
- set a new password for the account(s) and
- got yourself a supported and CARB-approved vehicle communication interface (see list of [Approved Vehicle Communication Interface Hardware](#)).

This guide now takes you through the different ways of installation and the license activation.

2. Installation

2.1. Assisted installation or update via Silver Snap-Tool Online Installer

TIP

This is the most convenient and easiest way to install (and also update) Silver Snap-Tool and the drivers for your vehicle communication interface.

Just follow these steps:

1. Please watch our video tutorial [How to install Silver Snap-Tool](#) (7 minutes) on how to use our Online Installer.
2. Then please download and use the Online Installer to initially install everything you need or to update all your existing installations. You can download the latest version of the Online Installer from the [DTS downloads page](#).

TIP

As shown in the video, you can also select your interface hardware in the online installation program. The installer will then install the appropriate driver. However, if it detects that the latest version of the driver is already installed, it will do nothing and simply inform you of this fact. For this reason, if you have more than one type of interface hardware, you can also run the installer again and select the other interface hardware to install its driver.

3. If it is an initial installation (as opposed to an update) now continue with the license activation as shown in the video or in [Section 3, "License activation"](#). Otherwise you can skip this step and are already done.

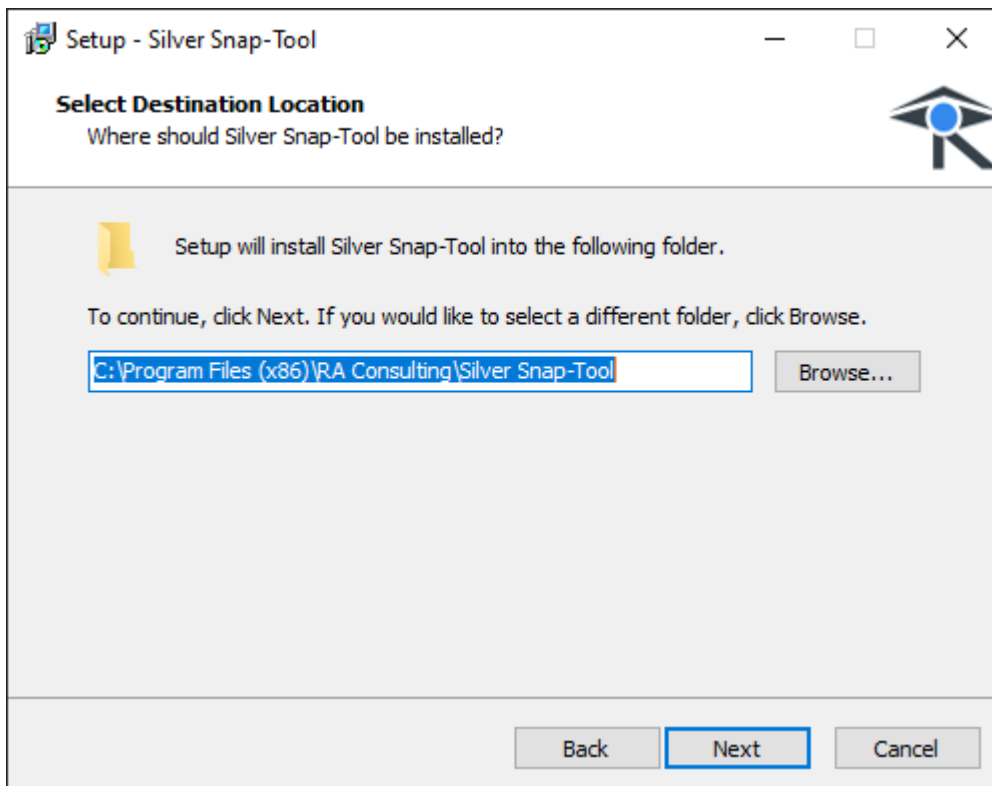
2.2. Manual installation

Please download Silver Snap-Tool's latest setup file and the driver setup for your vehicle communication interface from the [DTS downloads page](#).

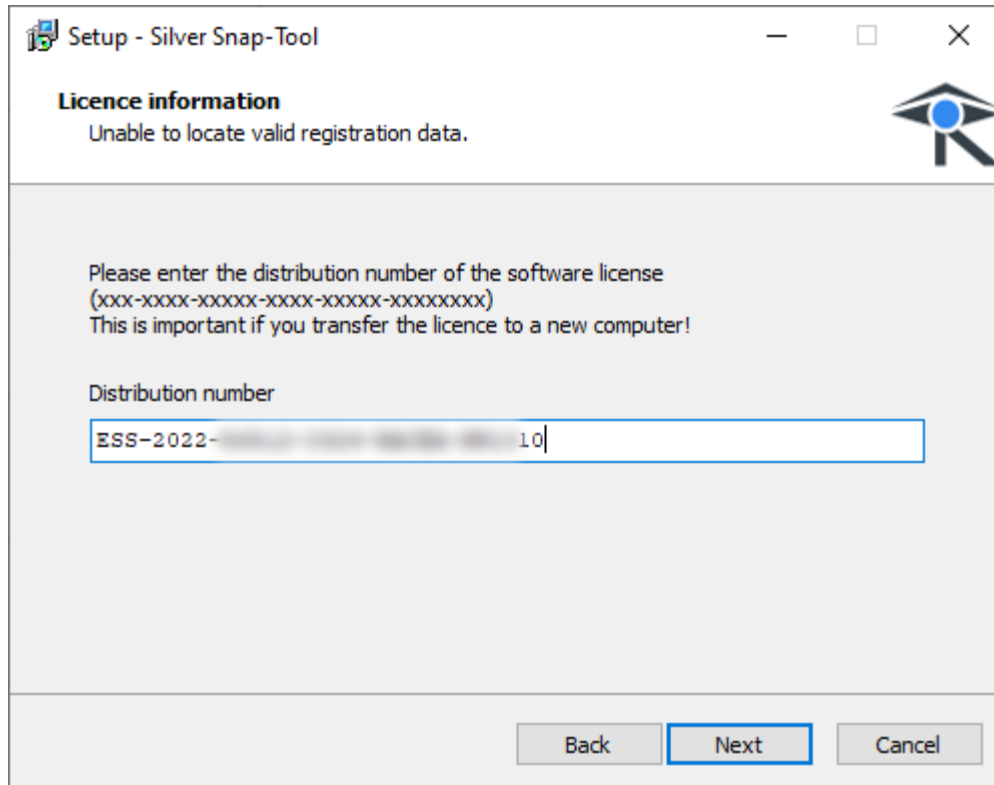
NOTE | The DTS downloads page will ask you for your DTS credentials to access those files.

2.2.1. Silver Snap-Tool

1. Run the setup executable.
2. The Windows UAC dialog (user access control) will show up and ask you for the credentials of an account with elevated rights. Please enter the credentials of your administrator account at this point.
3. Choose an installation folder or use the default installation folder (recommended).



4. Next, choose further options like the start menu folder and if a desktop icon should be created.
5. Enter the distribution number you received along with your license information.



6. Finish the installation.

2.2.2. Kvaser VCI driver installation

TIP

If you didn't purchase a Kvaser vehicle communication interface along with Silver Snap-Tool, just skip this section.

Please run the setup file for installing the native Kvaser drivers.

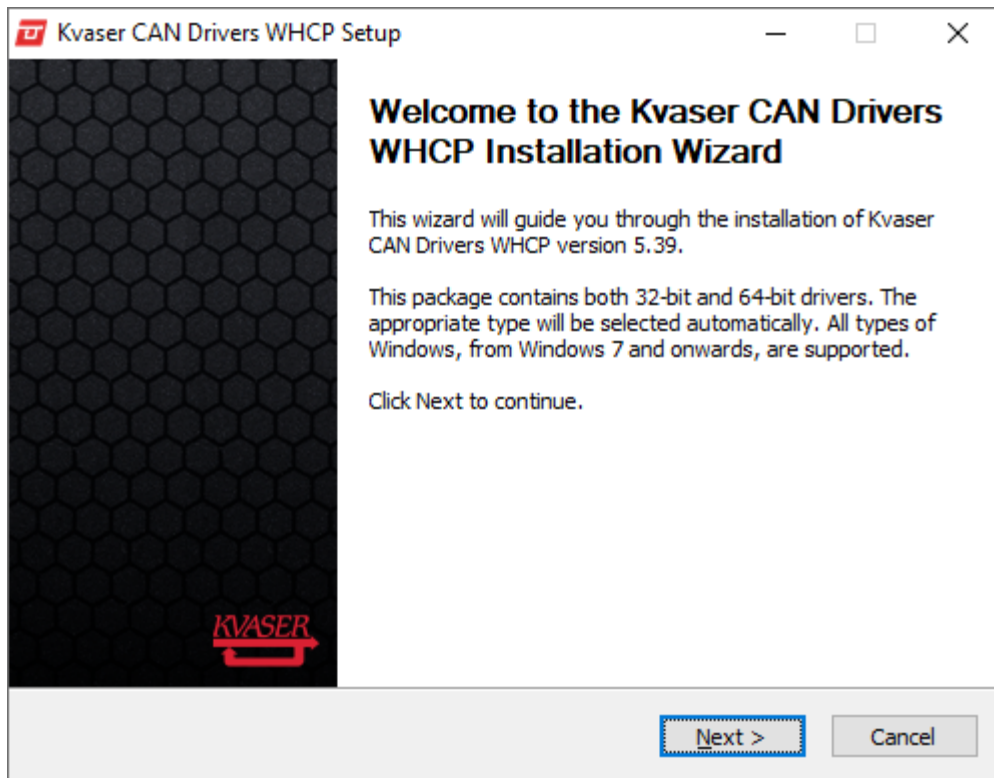


Figure 1. Welcome screen of Kvaser's driver installer

When asked for the components to install, it is sufficient to go on with the mandatory 32-bit and 64-bit drivers. You don't need the J2534 driver, but whether to install additional components is up to you. All options might be enabled by default, though.

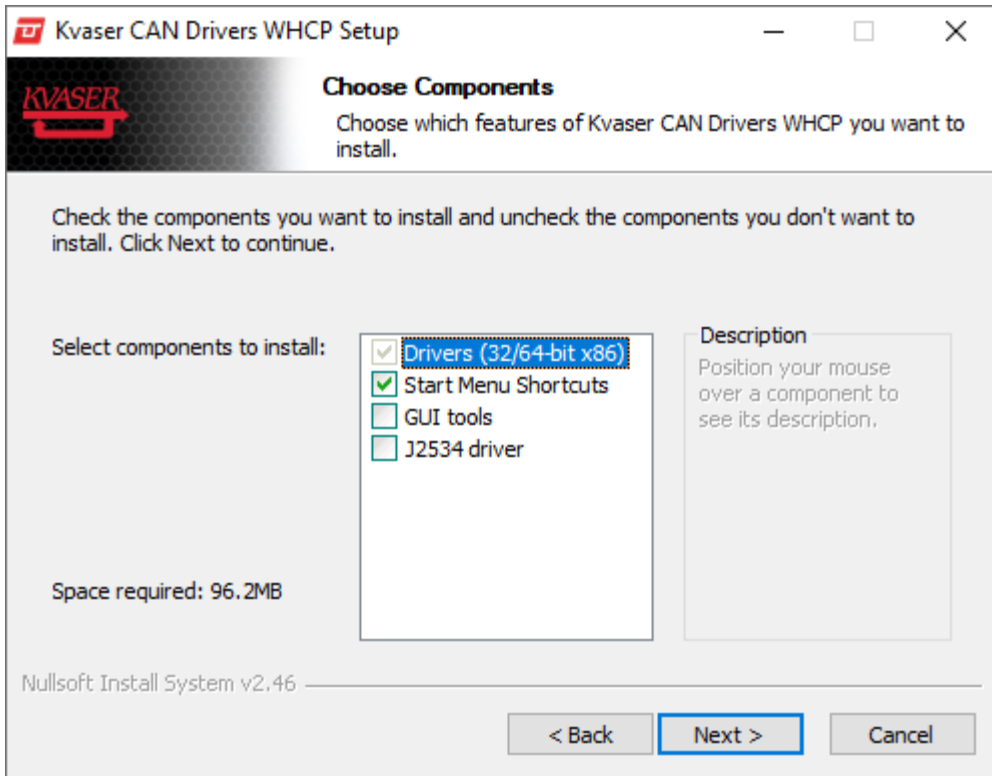


Figure 2. Kvaser driver components: default selection is sufficient

3. License activation

Now start Silver Snap-Tool by double-clicking the desktop icon or using the Windows start menu.

On this very first start-up, the registration assistant will show up.

NOTE

If you used the Online Installer the registration assistant will first ask for your distribution number.

It will ask you to enter your license key and register the software by pressing the corresponding button.

Registration - Silver Snap-Tool 7.52.42.51679

License information
What's your Registration data and license key?

Please specify your license key, then click "Register" to complete the registration.
Click "Back" if you want to change the distribution number.

Company
RA Consulting GmbH

Department
Automotive Products

User
Thomas Schell

License key ⓘ
[License key field] **Register**

If you for whatever reasons have not received the license key or it is invalid, you can retrieve the license key [here](#) again.

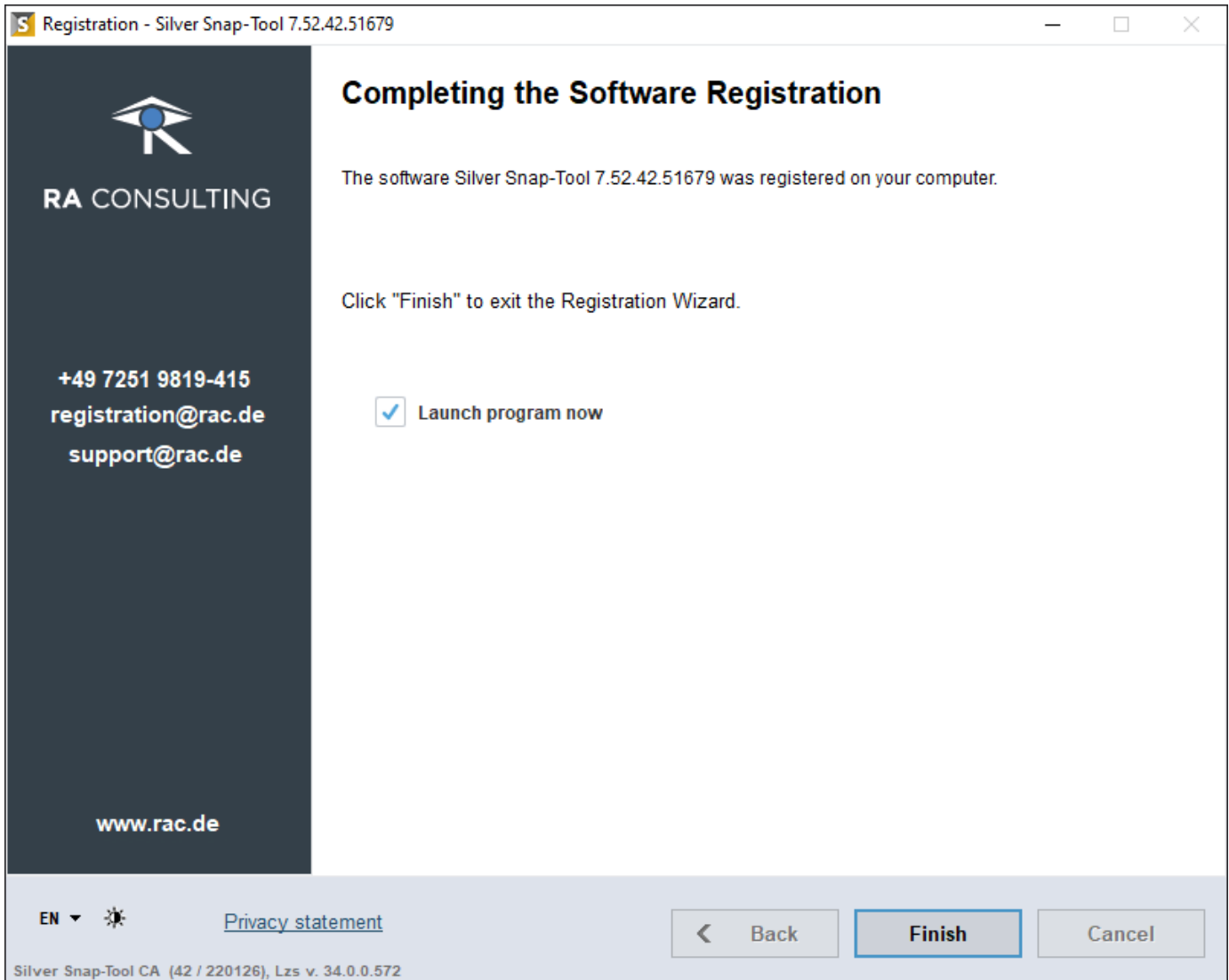
Note: With the clipboard you can copy (Ctrl+C) and paste (Ctrl+V) the license key.

EN [Privacy statement](#) **Back** **Next** **Cancel**

Silver Snap-Tool CA (42 / 220126), Lzs v. 34.0.0.572

Figure 3. Enter the license key in order to register the software.

After successful registration, you will be able to finally launch the application.



After Silver Snap-Tool has started, you will be greeted by the OBD snapshot wizard dialog. That's it.

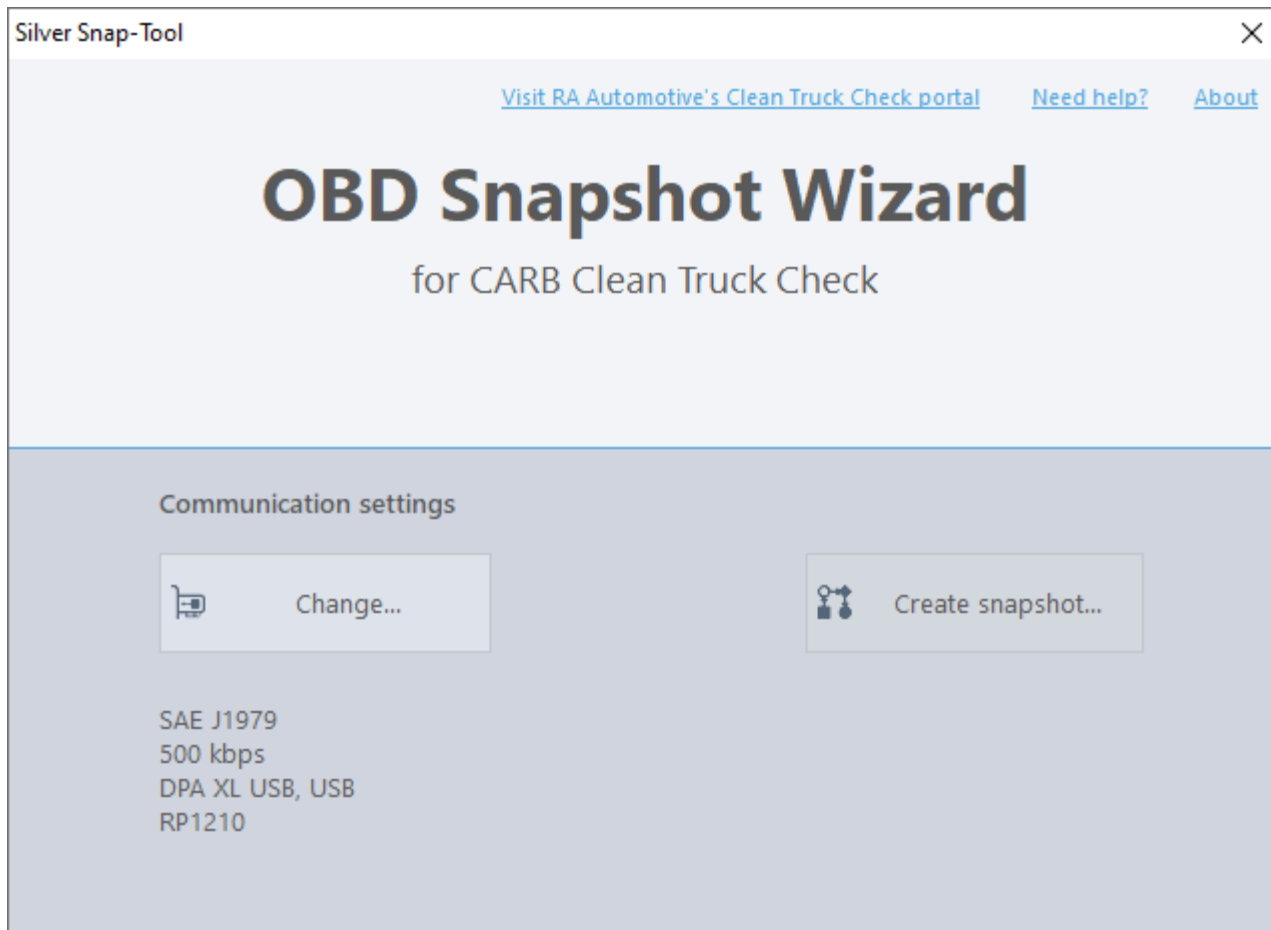


Figure 4. Silver Snap-Tool's OBD snapshot wizard dialog